

Weber Behavioral Health

As a client of Weber Behavioral Health, you have rights and responsibilities. Your rights are important. Your rights and responsibilities will be discussed at your first visit.

Your Rights

You have the right to:

- Be treated carefully, with respect and privacy
- Be treated fairly, whatever your:
 - Race
 - Religion
 - Gender
 - Ethnic Background
 - Disability
 - Source of payment
- Have your treatment and other information kept private. We share treatment records without your okay only when the law allows it
- Get care easily and when you need it
- Learn about treatment in a way that:
 - Respects your culture
 - You can understand
 - Fits your needs
- Take part in making your plan of care
- Get information in a language you can understand. And get things translated for free.
- Get information in other ways if you ask for it
- Get information about clinical rules followed in your care
- Ask provider about their work history and training
- Not be kept alone or forced to do something you do not want to do. This is based on a federal law
- Give our thoughts on the Rights and Responsibilities policy
- Ask for a certain type of provider
- Have your provider make care decisions based on the treatment you need
- Get health care services that obey state and federal laws about your rights
- Help make decisions about your care. This includes the right:
 - To get a second medical opinion
 - To say no to treatment. This is your right unless the court says otherwise
- File a complaint or grievance about
 - Your insurance
 - A provider
 - The care you receive
- File an appeal about a Medicaid action or decision. You can ask for a State Fair Hearing if you are not happy with the result of the appeal

- Get a copy of your medical records sent where you wish to another provider or advocate. You can ask to have your records reviewed with you. You can ask that they be changed or corrected
- Use your rights. This will not affect the way the provider treats you.
- Get written information or advance directives and your rights under state law (An Advance directive tells doctors the kind of care you would want if you became too sick to decide)
- Talk with your providers about the type of treatment that are right for you. The cost or benefit coverage does not affect this

Your Responsibilities

You have the responsibility to:

- Get treatment you need from a provider
- Treat with respect anyone giving you care
- Give providers the information they need. This helps providers give you quality care. It helps us give you the right services
- Ask questions about your care. This helps you and your providers understand your health problems. It helps create treatment goals and plans you agree on
- Follow your treatment plan. You and your provider should agree on this plan
- Follow the plan for taking your medicine. You and your provider should agree on this plan
- Tell your providers and primary care doctor about changes in your medicine. This includes medicines other prescribers have given you
- Come to all your provider visits. You should call your provider as soon as you know you need to cancel a visit
- Tell your provider when you think the treatment plan is not working
- Tell your provider if you have problems paying co-pays
- Share your worries about the quality of your care
- Tell someone if you suspect abuse and fraud (This is someone not being honest)
 - If you have Medicaid you can call the Corporate Medicaid Fraud and Patient Abuse Unit. You do not have to give your name when you call. All calls will be looked into and will stay private
 - You can report fraud, waste and abuse using one of the following.
 - Hotline: 800-727-6432
 - Email: ago.medicaid.fraud@Nebraska.gov

Client/guardian _____ Date _____